

Complaint Notice

First Commercial Bank Houston Branch is licensed under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking.

Any consumer wishing to file a complaint against the First Commercial Bank Houston Branch should contact the Texas Department of Banking through one of the means indicated below:

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| In Person or U.S. Mail: | Texas Department of Banking 2601 North Lamar Boulevard Suite 300 Austin, TX 78705-4294 |
| Telephone Number: | (877) 276-5554 (toll free) |
| Fax Number: | (512) 475-1313 |
| E-mail Address: | consumer.complaints@dob.texas.gov |
| Website Address: | www.dob.texas.gov . |