

Date: 15th April 2025

Dear Valued Customer,

We are writing to inform you of an important update regarding our cheque services. In line with our commitment to improving banking efficiency and transitioning towards more secure and digital payment methods, we will be phasing out cheque services (both SGD and USD), including the issuance of bank drafts and cashier order effective 1st August 2025.

As part of this transition, we encourage you to consider utilizing alternative payment methods, such as Internet Banking, GIRO or Remittances services, which provide a faster, more secure, and environmentally friendly way to manage your financial transactions.

The bank will process cheques received latest by 31st July 2025. From 1st August 2025 onwards, the Bank will not be able to accept any cheques. To ensure a smooth transition, we recommend that you make alternative payment arrangement in advance.

We appreciate your understanding and cooperation as we move towards a more secure banking experience.

If you have any questions or need further assistance, please do not hesitate to contact us at +65-65930888 or via email at: fcbsin@singnet.com.sg

Thank you for being a valued customer.

日期：2025 年 4 月 15 日

親愛的客戶您好,

謹此通知，本分行將於 2025 年 8 月 1 日起停辦所有新幣及美元的支票業務服務，包括申請開立銀行匯票及本票、申請處理本行及處理他行支票等所有與支票相關的業務，本分行最後支票受理日為 2025 年 7 月 31 日，自 2025 年 8 月 1 日起所有流通在外的本行支票將不再受理，以增進銀行之作業效率並朝更安全及數位電子交易方式邁進，為確保不影響您的日常付款交易，我們建議您提早另規劃變更支付方式。

在此，本分行也將提供其它更快速、更簡便、更安全及更環境友善之付款服務，請多加利用本分行的網路銀行、GIRO(自動扣款)及匯款服務。

如有任何疑問，請電洽本分行 [\(65\)65930888](tel:6565930888) 或透過 fcbsin@singnet.com.sg 電子信箱與我們聯絡。

再次感謝您對第一銀行的長期支持與配合，期待能繼續為您提供完整專業的金融服務。

第一商業銀行新加坡分行 敬上