

第一銀行倫敦分行恢復客戶之來行服務公告

配合英國政府鬆綁防疫措施，本分行自 2021 年 5 月 17 日起恢復客戶之來行服務(營業廳開放)。本分行亦依照英國政府指引採取相關防疫措施，敬請來訪客戶協助配合。如有金融服務預約之需求，您仍可透過 i921cashier@firstbank.com.tw 信箱進行個人存匯服務預約，其餘業務則請透過 i921a@firstbank.com.tw 預約相關服務。

倘本分行有任何服務更新及調整，將另行於第一銀行官網公告。

Notice of Re-Opening for Customer Services at FCB London Branch

Following the steady re-opening of the UK economy under the government's COVID-19 lockdown roadmap announced in February 2021, First Commercial Bank, London Branch are pleased to inform you that as from 17th May 2021, we will be re-opening our branch for our customers with or without prior appointments.

The branch has followed the UK Government's guidelines and have implemented a number of measures to keep both our staff and customers safe. There will also be a restriction as to the number of customers allowed inside the branch at any one time. Please be patient and follow the direction as advised when you visit our office.

You can still book an appointment in advance if you wish a personal interaction with a member of staff. You can e-mail us on i921cashier@firstbank.com.tw or call us to arrange an appointment.

Please note that you can arrange payments and advise FCB of any changes on your personal details via i921cashier@firstbank.com.tw or for any other enquiries, via i921a@firstbank.com.tw, or continue to use your e-banking accounts that offer our normal services.

We will continue to provide updates as to our services via our website <https://www.firstbank.com.tw>.

Thank you for your cooperation and patience during this difficult time. We look forward to welcoming you back.

First Commercial Bank London Branch