



第一商業銀行 香港分行 First Commercial Bank, Ltd. Hong Kong Branch  
(Incorporated in Taiwan with limited liability)

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## 客戶通知

敬愛的客戶您好：

由於近日偽冒語音訊息來電及偽冒電郵事件頻傳，因此本行特別在此通知，本行將不會透過電話或電子郵件要求客戶提供個人機敏資料(包括登入密碼或一次性密碼)，且不會透過預錄的語音訊息通知客戶關於帳戶違約事宜。

請您隨時隨地留意保障您個人的機敏資料，若對於來電者身分存有疑慮，請要求該來電者留下連絡電話及相關資訊，並及時與本行確認該語音或電郵之真偽。

感謝您的留意與配合！

## Fraud Alert

Dear customers :

Due to the recent massive scale of bogus voice message phone calls and phishing emails, our bank now remind you that we will not require our customers to provide sensitive personal information (including login passwords or one-time passwords) through phone calls or emails. Nor will we notify our customers of account irregularities through pre-recorded messages.

You are reminded to protect your sensitive personal information at all times. Where you are suspicious about the identity of the callers, you should request for the callers' contact numbers and information, and verify with our bank.

Thanks for your kind attention and cooperation.